

# Staff Hates Testing

IT'S COSTING A FORTUNE AND NOT TESTING THOROUGHLY INTRODUCES RISK

Intelligent Healthcare
IT Automation



### 18k-32k Hours

Health systems spend between 18-32 thousand hours on manually testing EHR, third-party, and enterprise applications annually



\$1.2M-\$2M

The cost of all those hours add up quickly large health systems are spending approximately \$1.2M - \$2M annually on manual testing



## Staffing Shortages & Employee Burnout are Occurring at Unprecedented Levels

NOBODY likes mundane manual testing -- health systems need test automation!

Studies show that being able to focus on strategic, impactful projects leads to higher staff morale and increased retention rates



## **Continuous Testing**

Robots don't eat, sleep, or get sick Continuously test your EHR 24/7/365

## **Unparalleled Accuracy**

Even the most meticulous manual testing program can't compare to the accuracy of automated testing



Gain peace of mind knowing that your systems are in peak form at all times



### SureTest's Test Automation Solution helps to solve these problems!

Scan the QR code to learn how you can elimiate 80%+ of manual testing activities, win the war on talent, take pressure off teams by reducing employee burnout

Increase morale and realize a **phenomenal positive ROI in YEAR 1** with a 5-year return of up to 300% with our all-inclusive managed service solution!

# What Our Clients Are Saying



"Through our Epic Test Automation
partnership with SureTest, Novant Health
reduced the time needed to thoroughly test
our EHR application upgrades and future
rollouts while minimizing disruption of
clinical staff." - Ryan Neaves, VP of Care
Applications, Novant Health

"A complex automated integrated script now takes 18 minutes or less per day to run, pausing overnight for system processing. It used to take 23 hours of labor across four days!" - System Analyst, Novant Health



"SureTest is our managed services provider who has successfully developed the automation of 318 workflows across our EHR and manages the maintenance of our customized script-library, saving us thousands of hours related to manual testing so the CHRISTUS team members can focus on our innovation efforts for more strategic initiatives." - Stuart James, Vice President, Deputy CIO, CHRISTUS Health

# Upcoming Case Study Quotes

"It has been a pleasure working with SureTest. We were surprised and delighted with the speed to value and their ability to deploy automation in time for our Epic upgrade." - AVP, Information Systems

"With SureTest, we don't have to touch those scripts and it is a huge timesaver for us.

Once set up and vetted, we don't have to do anything." - System Analyst

"I'm so much more satisfied with my job overall now that I don't have to do integrated testing every month." - System Analyst



### **SureTest Customer Experience: An Initial Look**

#### **Overall Customer Satisfaction**

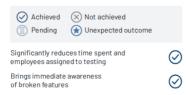
100% Highly satisfied
Satisfied
Dissatisfied

#### Time to See Outcomes (n=6)

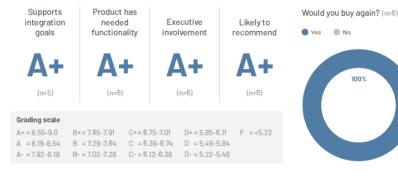


# Outcomes Expected by Customers

Reduces test-related error rates



### SureTest-Key Performance Indicators (1-9 scale)



#### Adoption of Key Functionality

Percentage of interviewed customers using functionality

Full-service maintenance program (ongoing maintenance of break fixes, optimizations, and upgrades; full dashboards and clinical validation testing)

SurePersona engine (customized client test scripts)

SureMethod framework (methodology that streamlines testing of overlapping workflows)

Sure Works library (proprietary library of automated test scripts)

